WELCOME TO

Burnett Heads
Lighthouse Holiday Park

2 Paul Mittelheuser street,
Burnett Heads Qld 4670
07 4159 4313

Legend:

- Grass Sites
- Slab Sites
- Cabins
- Permanent Sites
- Clotheslines
- Dump Point
- Table and Chairs
- Communal Gardens
- Fire Ash Drum
- Rubbish Bins

WWW.PLATINUMPARKS.COM.AU
burnettheads@platinumparks.com.au

After Hours Park Emergencies:
Call 07 4159 4313 and follow prompts

Burnett Heads Holiday Park rules

Office Hours:
Mon - Sat 8.30am – 5pm
Sun & PH 8.30am–4pm

Check in 12 pm
Check out 10 am

To ensure a safe and enjoyable stay for all guests, please observe the following rules.

All guests MUST report to the office on arrival. Visitors are not permitted after 9pm. Guests/Tenants must ensure their visitors abide by the park rules.

Base Tariffs: Are reviewed each year and are subject to change without notice.

Amenity/Boom gate Fobs: A $20 refundable deposit for each additional fob requested. You are responsible for the fob and facilities it accessess. Any lost or damaged fob will incur a fee of $20.

Bookings/Cancellations: All bookings require a deposit to be placed at the time of reservation. Specific sites/ cabins cannot be guaranteed and may change without notice. Should you require to cancel your stay, changes and refunds can be made in line with 'Platinum Parks Booking Policy'. Refunds will not be provided for early departure.

BBQ: Please enjoy use of the BBQ's located in the camp kitchen, ensuring they are left clean for the next guest.

Children: Are the responsibility of their parents/guardians at all times and must not be left unsupervised. Strictly no skateboards, scooter, bikes or blades/skates to be ridden in or around the amenities block. Please ensure helmets are worn at all times and no riding is permitted after dark.

Dump Point: Has been provided for your convenience. Please do not empty into the park toilets.

Emergency Assembly Point: Is clearly marked on the park map.

Garbage: Bins are located throughout the park for general waste, recycle and 10c containers for change.
Broken camping equipment or any large items are to be taken with you on departure.

Generators: Are not permitted.

Prohibited Items and Conduct:
Illicit drugs, Firearms, Ammunition and Fireworks are strictly prohibited.
Police will be contacted in all cases of offensive behaviour, unlawful activity or property damage.

Security: Guests/Visitors are responsible for the security of their property. Please ensure all valuables and belongings are secure and caravans etc locked where possible.

Speed Limit: Of walking pace must be observed in the park at all times.

Laundry: Washing machines and dryers are provided for your convenience. Please remove clothes promptly at the end of each cycle to allow others use. A change machine is available in the laundry 5 x $1 coins per load.

Lighting: To minimise the impact on the environment, the park uses turtle friendly lighting. Help us to protect local wildlife by carrying handheld lighting when moving around the park.

Alcohol: May be consumed within the park, however intoxicated or antisocial behaviour will not be tolerated.

Noise: We love to see you enjoying yourselves, but please be considerate of others by not using unacceptable language or making excessive or undue noise at anytime. We ask all noise to cease by 10pm.

Fires: Fires are permitted as per 'Platinum Parks Campfire Policy'

Pets: Are permitted as per 'Platinum Parks Pet Policy'. Please ensure you pet is on a lead at all times.

Smoking: Should you wish to smoke/vape, please be considerate of others by observing our 'NO SMOKING' policy in or within 5 metres of all buildings. Please dispose of all butts thoughtfully and do not litter.

Vehicles: Must not encroach on roadways, adjacent or vacant sites. Vehicles must remain roadworthy, registered and movebale at all times. Visitor vehicles must park outside the park grounds.

Trees/Vegetation: Trees around the park are inspected regularly: however trees, branches, fruit, seeds and animal droppings may fall without warning. Persons entering the park do so at their own risk. Management accepts no responsibility for personal injury or property damage. Please ensure you have adequate vehicle and caravan insurance. Use of protective covers is recommended.

Trenches: Are not to be dug in the park under any circumstances, at any time.

TV Reception: Point your antenna towards the office for best reception.

Security Cameras & Surveilance: For the safety and security of all guests and property, please be advised that security cameras are in operation throughout the common areas of the park. These cameras may be monitored or recorded. By entering the park, you acknowledge that you may be recorded. Surveilance is focused on public/common areas only and not in private accommodation or individual campsites.

The guest/tenant acknowledges that this holiday park is a FAMILY PARK and that any behaviour contrary to that will regrettably result in your immediate departure. By staying you agree to all Platinum Parks conditions, policiesand management directives. Our park is a friendly and enjoyable place to stay. By following the above simple requests it will ensure it remains the way we all like it.
If there are any issues that need attention please see management. We are happy to try and resolve any problems.
We hope you enjoy your stay!